

STANDARD WARRANTY INFORMATION FOR ABB AND ABB BALDOR-RELIANCE® NEMA MOTOR PRODUCTS

Warranty return authorization policy/limited warranty policy for ABB and ABB Baldor-Reliance® NEMA motor products

Scope of Warranty:

All ABB and ABB Baldor-Reliance NEMA motor products are warranted against defects in workmanship and materials.

Warranty Service Center Locations:

Warranty service is available for all ABB and ABB Baldor-Reliance NEMA motor products from ABB's customer service center in Fort Smith, Arkansas, and from ABB-authorized service centers. A list of authorized service centers is available on www.abb.com and from any ABB district office or by contacting us at 479-646-5711.

Procedure to Receive Warranty Service:

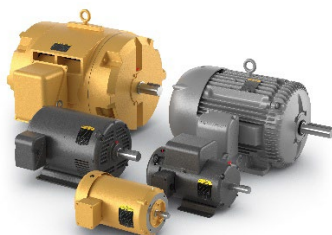
Customers should take or ship "prepaid" the ABB or ABB Baldor-Reliance motor products requiring warranty service to an ABB-authorized service center.

Repairs or Replacement within the Scope of the Warranty:

If an ABB or ABB Baldor-Reliance NEMA motor product is defective due to workmanship or materials and the defect occurs during the warranty period, then ABB will either repair the product or replace it with a new one, whichever ABB believes to be appropriate under the circumstances. ABB is not responsible for the removal and shipping of the ABB or ABB Baldor-Reliance motor product to the service center, the re-installation of these products upon their return to the customer or any incidental or consequential damage resulting from the defect, removal, re-installation and shipment or otherwise.

Warranty Period:

All ABB and ABB Baldor-Reliance-branded products are warranted against defects in workmanship and materials. Most are covered for 12 months from date of installation or 18 months from date of manufacture, whichever occurs first. Some products carry a longer warranty period as shown in the table below to the right.



Warranty Matrix

ABB Baldor-Reliance NEMA motors

Product Category	Warranty Period	
	From Installation Date	From Manufacture Date
General purpose AC	18 months	24 months
Farm duty	24 months	30 months
Integral DC	24 months	30 months
RPM AC	24 months	30 months
Critical cooling	60 months	66 months
Servo	24 months	30 months
General purpose - NEMA Premium® efficiency	36 months	42 months
SP4 - NEMA Premium® 4 efficiency	48 months	54 months
Washdown duty motors	36 months	42 months
Feather picker motors	24 months	30 months
Severe, crusher, quarry and dirty duty	36 months	42 months
Explosion proof motors	30 months	42 months
Farm duty - NEMA Premium® efficiency	36 months	42 months
Inverter and vector drive motors	36 months	42 months
Grinders/buffers	36 months	42 months
IEEE 841XL and 661XL	60 months	66 months
Cooling tower direct drive	60 months	66 months

ABB NEMA motors

Product Category	Warranty Period	
	From Installation Date	From Manufacture Date
General performance (GP100, GP100A)	18 months	24 months
Severe duty, multi-speed, verticals, horizontal pumps, Crush+	36 months	42 months
P-base verticals (HP100, LP100)	30 months	36 months
Explosion proof (XP100, XP100ID1)	36 months	42 months
SP4 - NEMA Premium® 4 efficiency (SD200 SP4)	48 months	54 months
IEEE Std. 841 (SD100 IEEE841, SD661, SD200 841)	60 months	66 months
Vertical hollow shaft (VHS)	12 months	18 months

ABB EC Motors

Product Category	Warranty Period	
	From Installation Date	From Manufacture Date
ERH	18 months	24 Months
EC Titanium integrated drive	18 months	24 months
EC Titanium motors	30 months	36 months