

Standard warranty information for Baldor-Reliance® and ABB NEMA Motors products

Warranty return authorization policy/limited warranty policy for Baldor-Reliance® and ABB NEMA Motors products

Scope of warranty

All Baldor-Reliance and ABB NEMA Motors products are warranted against defects in workmanship and materials.

Warranty service center locations

Warranty service is available for all Baldor-Reliance and ABB NEMA Motors products from ABB's customer service center in Fort Smith, Arkansas, USA, and from ABB authorized service centers. A list of authorized service centers is available on www.abb.com and from any ABB district office or by contacting us at 479-646-5711.

Procedure to receive warranty service

Customers should take or ship "prepaid" the Baldor-Reliance or ABB NEMA Motors products requiring warranty service to an ABB authorized service center.

Repairs or replacement within the scope of the warranty

If a Baldor-Reliance or ABB NEMA Motors product is defective due to workmanship or materials, and the defect occurs during the warranty period, then ABB will either repair the product or replace it with a new one, whichever ABB believes to be appropriate under the circumstances. ABB is not responsible for removal and shipping of the Baldor-Reliance or ABB NEMA Motors product to the service center, the re-installation of these products upon its return to the customer or any incidental or consequential damages resulting from the defect, removal, re-installation and shipment or otherwise.

Warranty period

All Baldor-Reliance and ABB NEMA Motors branded products are warranted against defects in workmanship and materials. Most are covered for 12 months from date of installation or 18 months from date of manufacture, whichever occurs first. Some products carry a longer warranty period as shown in the table right.

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Warranty matrix

Baldor-Reliance NEMA

Product category	Warranty period	
	From installation date	From manufacture date
General purpose AC	18 months	24 months
Farm duty	24 months	30 months
Integral DC	24 months	30 months
RPM AC	24 months	30 months
Critical Cooling	60 months	66 months
Servo	24 months	30 months
EC Titanium motors	30 months	36 months
EC Titanium integrated drive	18 months	24 months
General purpose - premium efficient	36 months	42 months
SP4 - super premium efficient	48 months	54 months
Washdown duty motors	36 months	42 months
Severe, crusher, quarry and dirty duty	36 months	42 months
Explosion proof motors	30 months	36 months
Farm duty - premium efficient	36 months	42 months
Inverter and vector drive motors	36 months	42 months
Grinders/buffers	36 months	42 months
IEEE 841 XL and 661 XL	60 months	66 months
Cooling Tower Direct Drive	60 months	66 months

ABB NEMA Motors

Product category	Warranty period	
	From installation date	From manufacture date
General purpose (GP100, GP100A)	18 months	24 months
Severe duty, multi-speed, verticals, horizontal pumps, Crush+	36 months	42 months
P-base verticals (HP100, LP100)	36 months	42 months
Explosion proof (XP100, XP100 ID1)	30 months	36 months
SP4 - super premium efficient (SD200 SP4)	48 months	54 months
IEEE Std. 841 (SD100 IEEE 841, SD661, SD200 841)	60 months	66 months